

CLICKSAFETY SHUTDOWN – DOB ACTION REQUIRED

Please be advised that on January 21, 2026, the New York City Department of Buildings (DOB) ordered ClickSafety Inc. to immediately cease providing DOB-authorized training after denying its pending application to continue as an Authorized Training Provider. DOB also revoked ClickSafety's access to the DOB Training Connect system.

As a result, ClickSafety is no longer authorized to provide Safety Standard Training (SST).

While ClickSafety may continue to offer OSHA courses, any SST training conducted through ClickSafety on or after January 21, 2026, is invalid for the issuance or renewal of an SST card, per DOB guidance.

Important Clarifications

- Members who obtained valid SST cards using ClickSafety credentials prior to January 21, 2026, are NOT affected.
- Members who completed SST training with ClickSafety on or after January 21, 2026, may be unable to obtain or renew an SST card.

It has come to our attention that ClickSafety may have continued offering SST training despite DOB's directive. This presents a serious compliance risk for affected members and training programs.

Current DOB Discussions

- Whether impacted members may be permitted to obtain valid SST cards.
- Whether affiliates may be granted a temporary grace period to transition to alternate DOB-approved providers.

Immediate Action Required

Until further notice, all affiliates must immediately discontinue use of ClickSafety for SST training and ensure that members enroll only with DOB-approved course providers.

The official DOB Approved Course Provider List can be found at:

<https://www.nyc.gov/site/buildings/safety/dob-approved-course-provider-list.page>

Additional Notes

- Providers pending DOB approval are identified with an asterisk (*).
- DOB will only accept SST credentials from fully approved providers.
- Several approved providers currently offer online SST training options.

Time-Sensitive Impact

This disruption occurs at a critical time, as many SST cards are nearing their 5-year expiration and require 8-hour renewal training. Although DOB has announced a forthcoming policy allowing a

one-year post-expiration renewal window, that change is not scheduled to take effect until May 2026.

Given current circumstances, accelerating implementation of this policy would significantly reduce workforce disruption and compliance challenges.

Apprenticeship coordinators and training directors should already be aware of this issue. Please notify your members immediately and take appropriate corrective action.

We will issue updates as soon as additional guidance is received from the New York City Department of Buildings.

Thank you for your prompt attention to this matter.